How to Respond When Your Credentials Are Compromised

8 STEPS to Take When You Think Your Credentials Have Been Stolen

- ❑ **Report the breach**
  - Contact your IT team or service provider to let them know what happened.
  - They'll help secure your account and track down any further risks.
- ❑ **Change your password – now**
  - Create a strong, unique password that hasn't been used anywhere else.
  - Turn on two-factor authentication (2FA) to double down on security.
- ❑ **Look for signs of intrusion**
  - Review your account activity for any unauthorized logins or changes.
  - Check for unusual devices, IP addresses, or any suspicious behavior.
- ❑ **Lock down related accounts**
  - If you've reused that password, change it on every account connected to it.
  - Make sure to update any linked services or apps.
- ❑ **Scan your devices for threats**
  - Run a full security check to detect anything that may have played a part.
  - Update your software and make sure your security settings are tight.
- ❑ **Keep an eye on your finances**
  - Monitor your bank accounts and credit cards for any suspicious transactions.
  - Consider placing a fraud alert or freezing your credit if necessary.
- ❑ **Update your security questions**
  - Change any security questions if they're weak or easily guessed.
- ❑ **Stay sharp**
  - Keep watching for any unusual activity across your accounts.
  - Use a password manager to create and store secure passwords going forward.

4 STEPS to Prevent Credential Theft

1. Leverage technology that provides around the clock monitoring AND response, like Managed Detection and Response (MDR)

2. Implement Multi-Factor Authentication (MFA) across all logins to prevent unauthorized access even if credentials are exposed.

3. Track and analyze unusual login patterns and access behaviors with Identity Response technology, stopping credential misuse in real-time.

4. Enforce strict identity verification for every user, limiting access to sensitive systems and reducing the attack surface for credential theft.